



Sharon Adams
Chief People and Member Services Officer

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PUBLIC NOTICE

TO: FMPA Member Services Advisory Committee (MSAC)
FROM: Sharon Adams, Chief People and Member Services Officer
DATE: July 16, 2025
RE: Member Services Advisory Committee (MSAC) IN-PERSON
Thursday, July 24, 2025, 4:15 p.m. [NOTE TIME]
PLACE: **Sawgrass Marriott, 1000 Tournament Players Blvd, Ponte Vedra Beach, FL 32082 [NOTE PLACE]**

Chairman Allen Putnam, Presiding

AGENDA

- 1. Call to Order, Roll Call, Declaration of Quorum**
- 2. Set Agenda (by vote)**
- 3. Comments from the Chairman (Allen Putnam)**
- 4. Comments from Chief People and Member Services Officer (Sharon Adams)**
- 5. Consent Agenda**
 - a. Approval of Minutes – Meeting Held April 16, 2025
- 6. Action Items**
 - a. Election of Officers (Sharon Adams)
- 7. Information Items**
 - a. Member Services Goals Update (Sharon Adams)
 - b. Member Services Annual Update (Navid Nowakhtar)
 - c. Texting Services Options for Attendees (Mike McCleary)
 - d. Training and Roundtable Update (MacKayla Cross)

8. Member Comments

9. Adjournment

NOTE: This public meeting is being held in Ponte Vedra Beach, Florida at the above-referenced location. If anyone chooses to appeal any decision that may be made at this public meeting, such person will need a record of the proceedings and should accordingly ensure that a verbatim record of the proceedings is made, which includes the oral statements and evidence upon which such appeal is based. This public meeting may be continued to a date and time certain, which will be announced at the meeting. Any person requiring a special accommodation to participate in this public meeting because of a disability, should contact FMPA at (407) 355-7767 or 1-(888)-774-7606, at least two (2) business days in advance to make appropriate arrangements.